


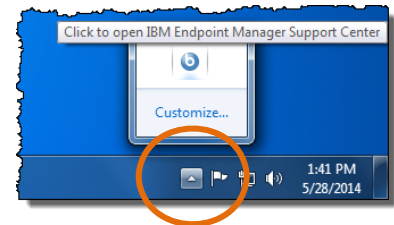


Staff Laptops: IBM Endpoint Manager Offerings

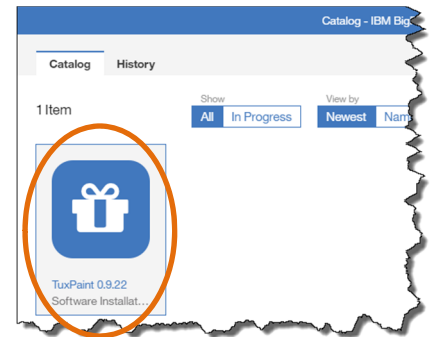
IBM End Point Manager is a tool used by Technology Services staff to deploy software. Available offerings will be indicated by the  icon in your system tray.

View and Install Available Offerings

1. Click the **IBM Endpoint Manager icon** to view available offers.
 - You may need to click the arrow to expand the system tray to view additional icons.

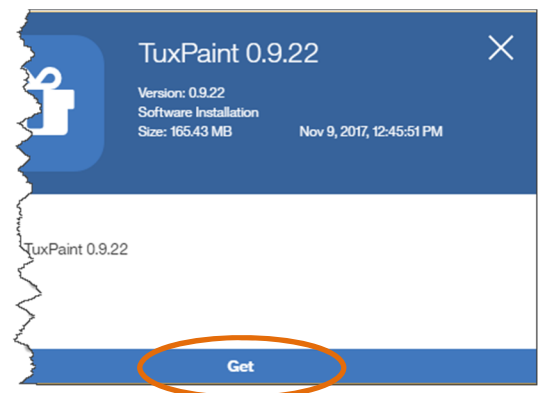


2. Click the **title** of the offer to view a description.

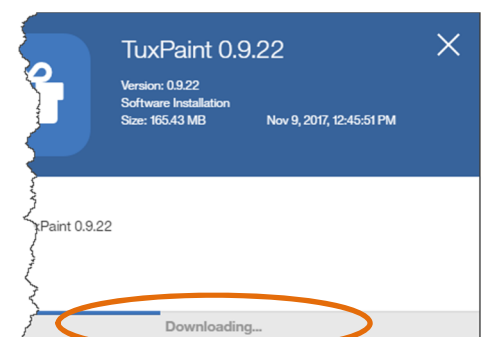


3. Click **Get** to begin the installation.

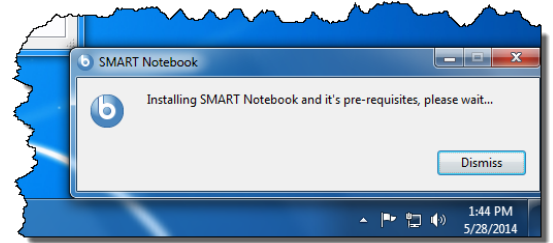
NOTE: If the installation requires a reboot, it will be indicated in the description.



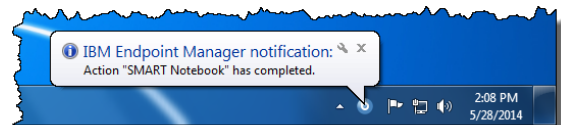
4. View **Progress bar** at the bottom to view installation status.
 - Some software will install immediately.
 - Some software will be downloaded from the server before installation begins.



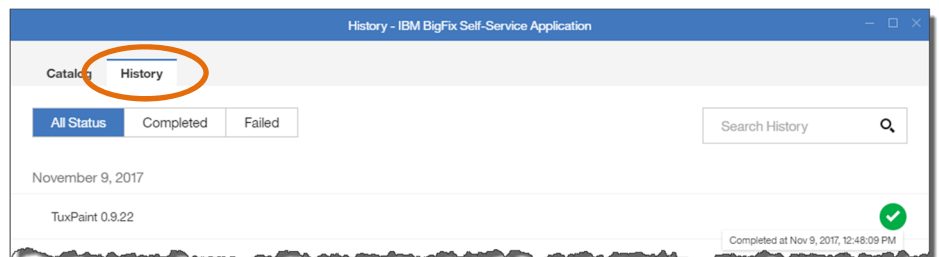
- A notification will appear when installation begins.
 - This notification will automatically close once installation is complete.
 - To view installation status if **Dismiss** has been clicked, view the **Progress bar**.



5. When installation is complete, **Progress bar** will read **Completed** and a notification will display briefly (10-20 seconds.)



NOTE: To review application install history, click **History** tab.



6. If a reboot is required, click **Take Action** to reboot your laptop now or click **Snooze** to reboot your computer later.

IMPORTANT: If a reboot is required, the installed software will not function properly until a reboot is completed.

